Specification:

Please amend the paragraph beginning on page 5, line 21 of the application as follows:

The server computer 16 is programmed in accordance with the present invention with a series of HTML pages that may be accessed by one of the user computers 18 with a browser to implement certain steps of the invention. The server computer 16 is also programmed with a Java an applet using, for example, a programming language such as the JAVA™ programming language developed by SUN MICROSYSTEMS™, that is served to the user computers 18 and launched by one or more of the HTML pages to perform certain aspects of the present invention as described below. Inside certain ones of the HTML pages are parameters that drive the behavior of the applet. For example, a parameter may be the location of a local oracle database containing information on several switches. By making this a parameter, the location can be changed without changing the Java JAVA™ code.